SHARP

SYNAPPX™

Supported Microsoft® 365 Plans

Microsoft 365 Service Family	Plans
Business	Microsoft 365 Business Basic*/Standard/Premium
Enterprise	Microsoft 365 Enterprise E1*/E3/E5 Microsoft 365 Enterprise F1
Education	Microsoft 365 Education A1*/A3/A5
Government	Microsoft 365 Government G1*/G3/G5

*This package offers only the web or mobile version of Microsoft Office applications. Synappx Go requires Office applications to be installed on the display PC for full functionality. Otherwise, the file will be open using the web browser.

Supported Mac® Platform

Item	Version
OS	macOS® 10.15 and 11.0*

*This package offers only the web or mobile version of Microsoft Office applications. Synappx Go requires Office applications to be installed on the display PC for full functionality. Otherwise, the file will be open using the web browser.

Supported Windows® Platform

Item	Detail
OS	Windows 10 (32-bit and 64-bit versions) Builds 1803 to 2004
CPU	2.0 GHz processor
.NET Framework	More than 4.5.1
Memory	4GB of RAM
HDD	More than 200MB

Google Workspace™ Plans

Plans
Business Starter
Business Standard
Business Plus
Enterprise

Supported Features Comparison per Client OS

Features	Windows	OS X® (Beta)	iOS	Android
Start Meeting	✓	✓	✓	✓
Auto-Casting	✓ Miracast® MirrorOp https://www.barco.com/en/support/mirrorop/drivers ClickShare https://www.barco.com/en/clickshare/app	✓ MirrorOp https://www.barco.com/en/support/mirrorop/drivers ClickShare https://www.barco.com/en/clickshare/app	✗ (Use AirPlay® for device casting)	✗ (Use Google Cast™ or Miracast™ for device casting)
Auto-Start Web Conference	✓	✓	✓ (Require web conf app)	✓ (Require web conf app)
Access to Files	✓	✓	✓	✓
Meeting Timer	✓	✓	✓	✓
Voice Operation	✓	✗	✗	✗
End Meeting	✓	N/A	✓	✓

Supported Web Conference Services

Synappx Meeting supports automatic start and end web conference sessions from the following providers.

- » GoToMeeting™
- » Skype for Business
- » WebEx®
- » Zoom
- » Microsoft® Teams
- » Amazon Chime
- » Google Meet™ (end meeting not supported)
- » StarLeaf

Supported Display for Voice Control

The following Sharp display models are supported and controlled using the "My Sharp" skill for Amazon Alexa.

PN-L401C	PN-L803CA	PN-L751H	PN-HB851H
PN-L501C	PN-L705H	PN-L851H	PN-HM651H
PN-L603WA	PN-L805H	PN-HB651H	PN-HM751H
PN-L703WA	PN-L651H	PN-HB751H	PN-HM851H

Supported Pen Software for Voice Control

Item	Detail
Pen Software	3.8.2.2 (January 2020 update)

Supported Mobile Platform

Item	Detail
OS	Android™ 9 and 11
	iOS 13 to iOS 14

Supported PowerPoint® for Voice Control

Item	Detail
PowerPoint	PowerPoint Office 365, Office 2016 or later

Supported Casting Devices and Casting Sender Applications

Casting Devices			
MirrorOp Supported Hardware **(Client app: Barco MirrorOp software)**	**MirrorOp Supported Hardware** **(Client app: Barco MirrorOp software)**	For optimal performance, ensure the wePresent and Sharp touch display firmware are updated.	**Miracast Receivers***
• **WiPG-1600W** • **WiCS-2100**	• **Wireless Controller PN-L603WA (SHARP)** • **Wireless Controller PN-L703WA (SHARP)** • **Wireless Controller PN-ZB03W (SHARP)**	• **Sharp PN-Lxx1H series Touch Display Firmware: TP F/W-6613 or greater** • **wePresent WiPG-1600W Firmware: V2.5.0.25 or later (supports finger touch only)** • **wePresent WiCS-2100 Firmware: V1.6.1.575 or later (supports touch but no differentiation of pen versus finger)**	• **Separate Synappx Meeting Cast Assist app required** • **Shuttle PC: PN-SPCi7W10C/PN-SPCi5W10C** • **Display: PN-CD701 (with Miracast capability)** • **Microsoft Wireless Display Adapter V2**
Barco ClickShare **(Client app: ClickShare software)**		• **CX-20, CX-30, CX-50** • **CS-100, CSE-200** • **CSE-200+, CSE-800**	

Bluetooth Audio Devices

Item	Detail
The following audio Bluetooth devices are available for auto-connection when a meeting is started. Some speakers require manually selecting Bluetooth pairing mode on the device. The device must be turned on and the client PC Bluetooth must be enabled to use the auto-connect audio function.	• **Jabra Speak Series** • **Logitech® Connect** • **Yamaha®**
	• **YVC-200** • **YVC-330** • **YVC-1000** • **Poly Calisto 7200** • **Avaya B109**

For more information, visit business.sharpusa.com/synappx-support/.

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